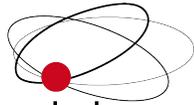




single point of contact



Maintaining Regulatory Compliance with Cloud Backup

The cloud backup advantage

Simple

Seamlessly manage backup, sync, and mobile access for multi-user and server environments from a single web-based console.

Secure

Your data is safe with military-grade encryption, world-class data centers, and EMC—a company built to last.

Affordable

Keep costs low with no hardware to purchase and minimal overhead required.

Contact information

Powered by Mozy

Our cloud backup service is powered by Mozy. This paper details compliance as it relates to Mozy.

Let us help you maintain compliance

At Mozy we focus on making our products simple, automatic, and secure.

We respect the privacy rights of our customers and are committed to protecting our customers' personal information. Within our Information Security Management System (ISMS) we incorporate a combination of technical, administrative, and physical controls to safeguard personal information consistent with the industry standards and laws that are applicable to our customers and our company. We view compliance as critical and also take steps to protect against anticipated threats or hazards to the security or integrity of such information, and protect against unauthorized access to or use of such information.

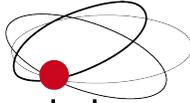
We recognize that information security requires an appreciation and understanding of how people, processes, technology, and organizational structure all interact to create a complex mix of elements and issues. We protect the interests of our customers and business by operating a holistic program focused on the confidentiality, availability, and integrity of company and customer systems and data.

Our customers and prospects often ask if we meet industry-leading standards. Mozy meets or complies with or is audited under the following standards or regulation:

International:

- Payment Card Industry Data Security Standard (PCI DSS)*
- International Organization for Standardization/International Electrotechnical Commission (ISO/IEC 27001)
- Statements on Standards for Attestation Engagements (SSAE 16)

*As required by the PCI Security Standards Council, Mozy meets all PCIDSS requirements for payment processing. In addition, by using Mozy encryption keys, customers further safeguard their data, including stored payment card information



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United States:

- Sarbanes-Oxley Act (SOX)
- Health Insurance Portability and Accountability Act (HIPAA)
- Gramm-Leach-Bliley Act (GLBA)
- Any state-mandated privacy laws; for example, Massachusetts 201 CMR 17

Europe:

- Directive 95/46/EC
- Directive 2002/58 on Privacy and Electronic Communications
- Safe Harbor Listed (<https://safeharbor.export.gov/list.aspx>)

Our customers often want to know if they can remain compliant while using our backup solutions. The principles behind each of these standards are for the data owner to retain control of sensitive data and ensure that only authorized parties can view that data. When you back up information to Mozy, you remain in control of the data through the authentication schemes and encryption the system uses. Each file stored within the Mozy infrastructure is encrypted prior to transmission to our infrastructure, meaning that private and sensitive information remains private while we store it for you. We do not compromise the internal security controls our customers maintain to meet compliance with various regulations.

As we state in the Mozy Privacy Commitment at <http://mozy.com/privacy/commitment>, our job is to help you protect your personal information. In order to do that, we operate our business on the following principles:

- Your information is your information, not our information.
- We never sell your information to anyone, nor do we sell information about you.
- We never share your information with anyone unless you explicitly tell us to.
- We never sift through your information in order to create a profile of you or target advertising.
- You can always get your information back. We have no rights to your information if you leave the service.

About Single Point of Contact

The cloud experts at Single Point of Contact have helped hundreds of firms migrate to a cloud platform. Contact us today to learn more about how our team can help increase security and provide a flexible solution for your companies data in the cloud. **Get in touch** with our cloud consulting department today.

We use strict security policies, industry-leading encryption, and world-class data centers to protect your information, including:

- **Encryption:** Your information is always encrypted during the backup process and while stored in our data centers.
 - **SSL:** The same technology used by banks secures your data during the backup process.
 - **AES/Blowfish:** Choose Mozy's encryption key using 448-bit Blowfish or manage your own key using 256-bit AES to secure your data during storage.
- **World-class data centers:** All data centers employ state-of-the-art physical and technical security and are either ISO certified or issued a SOC audit report based on the SSAE 16 standard/Trust Criteria.
- **Backed by EMC:** EMC stores and protects more information for the Fortune 500 than any other company.

For a detailed look at our privacy practices, review our full Privacy Policy at <http://mozy.com/privacy>.